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Reminder re: Tour Operators in Residential Neighborhoods

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THE BIG RED BUS

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Tour Operators,

I hope you are enjoying the holiday season. I wanted to issue a reminder regarding **residential neighborhoods** and our expectation that tour operators remain cognizant of different levels of sensitivity involving noise related to these areas.

Our office has been receiving complaints about tour bus/van drivers in residential areas. The location of greatest concern for CD13 is **Orange Drive b/w Hollywood and Franklin**. Though this street is located adjacent to the Hollywood & Highland complex and the tourist destination of Hollywood Boulevard, it remains a residential neighborhood north of Hollywood Boulevard and we expect it to be treated as such.

The complaints we have been receiving involve multiple tour companies, and are related to drivers speaking loudly on microphones, directing passengers to cheer loudly while driving up the street, etc. This activity occurs both during the day and into the evening/night hours.

We sincerely hope that everyone succeeds and your patrons are treated to a safe, fun and memorable visit to Hollywood. However, please be reminded that residential areas, particularly Orange Drive, should be treated with greater sensitivity.

For your reference, I am attaching the Tour Operators Guide we put together last year. Please review it and share it with your drivers.

Thank you in advance for complying with this request. I hope you have a great rest of your holiday season.

Sincerely,



Dan Halden

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Find the Councilmember on:

[Tour Operators Guide.pdf](#)
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